

# Programme

## Monday 12 April 2021

**08:00 - 09:00**

Wellness programmes  
Available on demand

**09:00 - 09:25**

Registration  
Exhibition open - meet our conference supporters

**09:25 - 09:30**

Welcome Address Day 1  
Jane White, Executive Director, AUDE  
Stephen Wells, Director of Estates, Facilities and Commercial Services, University of Surrey and AUDE Chair

**09:30 - 10:30**

Plenary 1:  
Psychological Wellbeing at Work: causes, consequences and solutions  
Professor Ivan Robertson, Director, Robertson Cooper Ltd

**10:30 - 11:00**

Refreshment Break  
Networking and Exhibition

**11:00 - 12:00**

**Business sessions Block A**

**Session A1:**

Don't Demolish, Re-Use  
How to Make an Impact With What Already Exists

Rupert Goddard, Partner, Sheppard Robson Architects LLP  
Renza La Sala, Associate, Sheppard Robson Architects LLP  
Alex Solk, Partner, Sheppard Robson Architects LLP  
Richmal Wigglesworth, Associate, Sheppard Robson Architects LLP  
Eugene Sayers, Partner, Sheppard Robson Architects LLP

**Session A2:**

The Intelligent Campus: Collaboration between Estates and IT

Trevor Payne, Director of Estates, University of Birmingham  
Daniel Lawrence, Director of IT Services, University of Birmingham  
Matt Beveridge, Innovation Manager, University of Birmingham  
Sam Harrow, IT Business Relationship Manager, University of Birmingham  
Mark Perrett, Head of Public Sector, PTS  
Kevin Brownell, Smart Campus Lead, PTS

**Session A3:**

Sustainable Campuses  
Our Ten Year Journey with the University of Manchester

Ian Aldous, UK Account Director for Universities & Science, Arcadis  
Helen Cutts, Environmental Sustainability Officer, The University of Manchester

**Session A4:**

Social Value: A University Context  
Can Universities benefit from recent government Social Value mandates?

Peter Masonbrook, Social Value Lead, Associate Director, Faithful+Gould  
Marcus Lyon, National Head of Education, Director, Faithful+Gould  
Chair: Jaime-Louise O'Donnell, Associate Director - Client Development, Faithful+Gould

# Monday 12 April 2021

**12:00 - 13:00** Lunch Break  
Networking and Exhibition

**13:00 - 14:00** Plenary 2:  
The economic headwinds facing higher education post Covid-19  
Dr Gavan Conlon, Partner and co-head of the Education and Labour Markets Team, London Economics  
Ms Maike Halterbeck, Divisional Director, London Economics

**14:00 - 14:30** Exhibition  
Meet our conference supporters and visit the exhibition stands

**14:30 - 15:30** **Business sessions Block B**

**Session B1:** The future of Net Zero Carbon for Higher Education Estates  
Conor Storkey, Head of Sustainably - Construction, Mace  
Alice Ashpittel, Sustainability Manager, Mace  
Charles Joly, Head of Sustainability, London School of Economics and Political Science  
Terry Spraggett, Managing Director, Mace

**Session B2:** Will the IoT revolution outpace CAFM / IWMS evolution?  
Garry J Metcalfe, CEO, Invida

**Session B3:** Future Research Design: Academic Led, Servant of Industry or Both  
Peter Dudley, Director, Scott Tallon Walker Architects  
Kevin Bates, Director, Scott Tallon Walker Architects

**15:30 - 16:00** Refreshment Break  
Networking and Exhibition

**16:00 - 17:00** **Informal Topical Presentations & Discussions**  
**AUDE Socially Distanced Club Workshops**

**Workshop 1:** Sustainable Campus  
Emma Deraze, Senior Data Scientist, Times Higher Education  
Chair: Andrew Nolan, Development & Sustainability Director, University of Nottingham and Chair of AUDE Sustainability Advisory Group

**Workshop 2:** Learning lessons from Covid-19 for the design of the future sustainable campus  
Rupert Cook, Miltiadou Cook Mitzman architects, HEDQF Trustee and Co-Chair Research Group  
Alex Grigull, Associate Grimshaw Architects, Interim Co-Chair Research Group  
Stephen Wells, Director of Estates, Facilities and Commercial Services, University of Surrey, AUDE Chair and steering group member for the Covid opinion survey  
Roddy Yarr, Assistant Director, University of Strathclyde and Deputy Chair of the AUDE sustainability Group

**Workshop 3:** Delivering Integrated Facilities Within a More Efficient and Sustainable Estate - a work shadowing framework for the HE sector  
Naomi Ashenden, Head of Estates Planning and Compliance, Keele University  
Steve Jordan, Deputy Director of Estates & Facilities, The University of Manchester  
Barry Morton, Director - Facilities Services, University of Glasgow  
Jonathan Craner, Senior Project Manager, University of Portsmouth  
Anna Cockman, Head of Estate Development (Project Delivery), Lancaster University  
Ian Millar, Assistant Director of the Built Environment, University of Exeter  
Richard Jenden, Director of Property and Space Strategy, London School of Economics and Political Science  
Jack Hunter, Head of Improvements, Newcastle University  
Jane White, Executive Director, AUDE

**Workshop 4:** New Director of Estates Informal Meeting  
Diana Hampson MBE, Director of Estates & Facilities, The University of Manchester  
Trevor Wills, Director of Estates, Nottingham Trent University

# Tuesday 13 April 2021

<b>08:00 - 09:00</b>	Wellness programmes Available on demand
<b>09:00 - 09:25</b>	Registration Exhibition open - meet our conference supporters
<b>09:25 - 09:30</b>	Welcome Address Day 2 Jane White, Executive Director, AUDE
<b>09:30 - 10:30</b>	Plenary 3: Universities and These Uncertain Times Professor Andy Westwood, Professor of Government Practice and Vice Dean for Social Responsibility, The University of Manchester
<b>10:30 - 11:00</b>	Refreshment Break Networking and Exhibition
<b>11:00 - 12:00</b>	<b>Business sessions Block C</b>
<b>Session C1:</b>	Beyond the Perfect Storm: Integrated master planning and the future sustainable estate Charles Dokk-Olsen, Director, Shephard Epstein Hunter Bryan Thomas, Managing Director, CPB Projects
<b>Session C2:</b>	The Connected Campus Nick Tonge, Planon System Manager, UPP Rob Williams, Global Presales Manager, Planon
<b>Session C3:</b>	Route to a truly net zero carbon university campus Alan Fogarty, Sustainability Partner, Cundall
<b>Session C4:</b>	A Vision for a Learning Landscape Magda Mostafa, Associate Professor Architecture, Co-director UNESCO-UJA Education Commission, American University in Cairo Shirley Dugdale, Learning Environments Strategist, Dugdale Strategy Rory Sheppard, Architect, Hassell Studio

<b>12:00 - 13:00</b>	Lunch Break Networking and Exhibition
<b>13:00 - 14:00</b>	Plenary 4: How Higher Education Can Keep Pace with Growing Sustainability Aspirations Ron Yanosky, Director, Research, EAB
<b>14:00 - 14:30</b>	Exhibition Meet our conference supporters and visit the exhibition stands
<b>14:30 - 15:30</b>	<b>Business sessions Block D</b>
<b>Session D1:</b>	A Transformed Estate in a Post Covid World Sue Emms, Principal and Education Lead, BDP Daniel Ladbury, Director of Estates & Facilities, Sheffield Hallam University Sinead O'Toole, Senior Future Spaces Manager, Sheffield Hallam University
<b>Session D2:</b>	Knowing me, Knowing You - Analytics, Hierarchy, Application: using data for good decision-making in universities Helen Groves, Head of Education - Architecture, Atkins John Ridgett, Head of Higher Education London & SE - Architecture, Atkins
<b>Session D3:</b>	The benefits of MMC: Carbon & Quality Oliver Milton, Partner, Hawkins\Brown Louisa Bowles, Partner, Sustainability Lead, Hawkins\Brown Julia Roberts, Partner, Education & Research Sector Lead, Hawkins/Brown Negar Mihanyar, Associate Director, Education & Research Sector Lead, Hawkins/Brown Trevor Wills, Director of Estates, Nottingham Trent University
<b>Session D4:</b>	Delivering a Secure, Smart & Sustainable Campus: Today & Tomorrow Daniel Guest, Managing Director, Technical services Business Performance and Transformation, Mitie Simon King, Director of Sustainability and Social Value, Mitie Tracy Wilson, Sector Development Director, Mitie
<b>15:30 - 16:00</b>	Refreshment Break Networking and Exhibition
<b>16:00 - 16:45</b>	AUDE: Members' Updates, Feedback and AGM
<b>16:45 - 17:00</b>	Refreshment Break
<b>17:00 - 18:00</b>	AUDE Virtual Quiz Sponsored by UPP Open to all conference delegates and families are welcome to join the quiz

# Wednesday 14 April 2021

<b>08:00 - 09:00</b>	Wellness programmes Available on demand
<b>09:00 - 09:25</b>	Registration Exhibition open - meet our conference supporters
<b>09:25 - 09:30</b>	Welcome Address Day 3 Jane White, Executive Director, AUDE
<b>09:30 - 10:30</b>	Plenary 5: The Experience Revolution – the great opportunity Linda Hausmanis, CEO, IWFM Chair: Lucy Black MSc FIWFM, Head of Facilities & Student Accommodation, University of Plymouth and Chair of AUDE Strategic Facilities Management Group
<b>10:30 - 11:00</b>	Refreshment Break Networking and Exhibition
<b>11:00 - 12:00</b>	<b>Business sessions Block E</b>
<b>Session E1:</b>	University of the West of England - Low Carbon Residences (2030 approach to reducing carbon) Matt Tarling, Board Director for Higher Education and Student Accommodation, Stride Treglown Professor Martin Boddy, Pro Vice Chancellor Research and Enterprise, UWE
<b>Session E2:</b>	Reducing costs with the power of procurement Phil Woodhead MCIPS, CIWFM, Category Manager, Fusion21 Valerie Miller, Group Sales and Marketing Director, Bellrock Property & Facilities Management Ltd
<b>Session E3:</b>	The Evolving Smart Campus: What's Next? David Evans, Education Segment Lead, Schneider Electric Brett Plant, Information Manager, Coventry University Estates Richard Bellairs, Solution Product Manager, Planon Software David Pownall, VP of Digital Services, Schneider Electric Charlie Stennett, End User Business Development Manager, Schneider Electric Brett Spindler, Building Advisor Enterprise Sales, Schneider Electric Scott Smith C.Eng, Head of Sustainability, UK&E, DAR
<b>Session E4:</b>	The Construction Playbook – What can it offer Higher Education? Jerome Kearns, Development Director, Balfour Beatty Stephen Holmes, Technical Services Director, Major Projects and Highways, Balfour Beatty Robert Hutton, Director of Estates, Facilities and Commercial Services, Estates and Facilities Management, University of Sussex Grant Ferguson, Director of Estates, University of Edinburgh

<b>12:00 - 13:00</b>	Lunch Break Networking and Exhibition
<b>13:00 - 14:00</b>	Plenary 6: The future of contracting: a decade of disruption Rick Willmott, Group Chief Executive, Willmott Dixon Tim Carey, Chief Product Director, Willmott Dixon
<b>14:00 - 14:30</b>	Exhibition Meet our conference supporters and visit the exhibition stands
<b>14:30 - 15:30</b>	<b>Business sessions Block F</b>
<b>Session F1:</b>	Delivering the Sir William Henry Bragg Building, University of Leeds Jonathan Conway, Project Manager, BAM Construct UK Jon Roylance, Director, Higher Education Director, ADP David Oldroyd, Senior Project Manager, University of Leeds Chair: Stephanie Whittaker, BAM Construct UK
<b>Session F2:</b>	What has the pandemic taught us about achieving net? James Tiernan, Head of Energy and Environment, Unite Students
<b>Session F3:</b>	Reinventing Hospitality Management Suzanne Carey, Business Development Director, HOST RHM Matt Bennion, Chairman, Reds10

# Wednesday 14 April 2021

**15:30 - 16:00** Refreshment Break  
Networking and Exhibition

**16:00 - 17:00** **Informal Topical Presentations & Discussions**  
**AUDE Socially Distanced Club Workshops**

**Workshop 5:** Successful Insourcing  
Gordon Parker, Managing Director, Coretex International

**Workshop 6:** How to transition a campus to Net Zero  
Simon Burgess, Project Developer, Siemens

**Workshop 7:** What's the Future for Commercial Activity in Universities?  
Jo Hardman, Director of Commercial Services, Lancaster University, and CUBO Chair  
Kirsty Woodward, Director of Campus Services, University of Leicester, and CUBO Chair Elect  
Jan Capper, CEO, CUBO

**Workshop 8:** Building Information Modelling (BIM) for Estates  
Hadeel Safaa Saadoon, Building Information Manager, Coventry University Estates  
Brett Plant, Information Manager, Coventry University Estates

# Thursday 15 April 2021

**08:00 - 09:00** Wellness programmes  
Available on demand

**09:00 - 09:25** Registration  
Exhibition open - meet our conference supporters

**09:25 - 09:30** Welcome Address Day 4  
Simon Fanshawe OBE, Co-Founder and Partner, Diversity by Design

**09:30 - 10:30** Plenary 7:  
Hopes, Dreams & Sleepless Nights - 10 future student trends you really need to know about  
Jim Tudor, Founder, Future Index

**10:30 - 11:00** Refreshment Break  
Networking and Exhibition

**11:00 - 12:00** **Business sessions Block G**

**Session G1:** Large learning spaces: What does the future hold?  
Russell Day, Education Sector Head, Sir Robert McAlpine  
Emma-Louise Hannigan, Associate/ Education Lead Ireland, HLM Architects  
Dr Jos Boys, Senior Lecturer in Environments for Learning, UCL  
Rupert Goddard, Partner, Sheppard Robinson  
Stafford Critchlow, Director, WilkinsonEyre  
Ian Taylor, Managing Partner, Feilden Clegg Bradley Studios  
Lucy Plumridge, Associate Director (Education), HLM Architects

**Session G2:** Creating a responsible all-electric building  
Kevin Couling, Sustainability Project Director, Hoare Lea  
Nick Lawrence, Associate Mechanical Engineer, Hoare Lea

**Session G3:** How Modern Methods of Construction can add value to HE developments  
Andy Macfarlane, Director, Curtins  
Dan Evans, Executive Director, Curtins

# Thursday 15 April 2021

**12:00 - 13:00** Lunch Break  
Networking and Exhibition

**13:00 - 14:00** Plenary 8:  
Fire, Water and Collapse – the unholy trinity of threats to your estate  
Gary Jebb, Director of Place, The University of Edinburgh  
Professor John Cole, Independent Consultant  
Dawson Stelfox, Consultant Conservation Architect, Consarc Design Group

**14:00 - 14:30** Exhibition  
Meet our conference supporters and visit the exhibition stands

**14:30 - 15:30** **Business sessions Block H**

**Session H1:** The Influence of the HE Built Environment on Student Outcomes  
Jane White, Executive Director, AUDE  
Dr. Ghazwa Alwani-Starr, Pro Vice-Chancellor Strategy, Planning and Partnerships, University of London, and Chair of HEDQF  
Richard James, Higher Education Sector Manager, Willmott Dixon  
Dr. Sonja Oliveira, Associate Professor in Architecture and Design Innovation, UWE

**Session H2:** Where Next for the Office?  
Mat Oakley, Head of Savills UK and European Property Research Team  
Trevor Payne, Director of Estates, University of Birmingham

**Session H3:** Transforming your estate to gain a competitive advantage  
Sean Gleeson, Director, CBRE Local FM  
Andy Higgs, Director, CBRE Project Management & Building Consultancy  
Kay Green MBA, Head of Strategic Space Management, University of Sheffield  
George Griffith, Director, G2G Consulting  
Kirsten Dyer, Director, CBRE Valuation & Advisory

**15:30 - 16:00** Refreshment Break  
Networking and Exhibition

**16:00 - 17:00** **Informal Topical Presentations & Discussions**  
**AUDE Socially Distanced Club Workshops**

**Workshop 9:** Informing future-facing HE design  
David Patterson, Partner, Make Architects  
Ziona Strelitz, Founder Director, ZZA Responsive User Environments  
Phil Armitage, Senior Partner, Max Fordham  
John Treble, Founder and Client Services Director, The Green Consultancy  
George Georgiou, Director, Elliott Wood  
Donncha O Shea, Partner, Gustafson Porter + Bowman

**Workshop 10:** How the HE Climate Action Toolkit can help you build back better  
Professor Jim Longhurst, Assistant Vice-Chancellor, University of the West of England Bristol and Climate Commissioner  
Manveer Gill, Project Officer, CDP

**Workshop 11:** Capital Costs Database  
Kenneth Kinsella, Director of Capital Development, London School of Economics and Political Science  
Steven Jenkins, Director, Tertiary Education Sector Lead, UK & Ireland, AECOM  
Andrew Edwards, Digital Lead, UK & Ireland, AECOM  
Alison Wring, Director, Program, Cost Consultancy, UK & Ireland, AECOM

**17:00 - 17:15** Refreshment Break

**17:15 - 18:15** AUDE Awards 2021  
Sponsored by Hoare Lea  
The awards ceremony recognises the achievements and successes of estates and facilities management professionals across the higher education sector.



Join us at the prestigious AUDE awards ceremony to celebrate this year's winners and highly commended teams and individuals.

# Friday 16 April 2021

08:00 - 09:00

Wellness programmes  
Available on demand

09:00 - 09:25

Registration  
Exhibition open - meet our conference supporters

09:25 - 09:30

Welcome Address Day 5  
Simon Fanshawe OBE, Co-Founder and Partner, Diversity by Design

09:30 - 10:30

Plenary 9:  
Leading through disruption, change and uncertainty  
Julie Hickton, Head of Executive Coaching and Development, Natures Coaching

10:30 - 11:00

Refreshment Break  
Networking and Exhibition

11:00 - 12:00

**Informal Topical Presentations & Discussions**  
**AUDE Socially Distanced Club Workshops**

**Workshop 12:**

Director of Estates informal discussion workshop (AUDE members only)  
Stephen Wells, Director of Estates, Facilities and Commercial Services, University of Surrey and AUDE Chair  
Umesh Desai, Director of Estates and Facilities, De Montfort University and AUDE Chair-Elect

**Workshop 13:**

More Diversity, Better Estates?  
Simon Fanshawe OBE, Co-Founder and Partner, Diversity by Design

12:00 - 13:00

Lunch Break  
Networking and Exhibition

Optional live lunchtime cook along with Rachel Green chef, author, TV presenter, demonstrator and food campaigner - 12:00 - 12:40  
Sponsored by Fusion21

13:00 - 14:00

Plenary 10:  
Future Human Behaviour in a Post-Covid World  
Thimon de Jong, Founder, WHETSTON

14:00 - 14:10

End of conference wrap up  
Jane White, Executive Director, AUDE  
Stephen Wells, Director of Estates, Facilities and Commercial Services, University of Surrey and AUDE Chair  
Simon Fanshawe OBE, Co-Founder and Partner, Diversity by Design